

# Useful Documents

## Important information on subscribing to E-Notifications

- It is your responsibility for maintaining a valid email account to use the E-Notifications service
- The accuracy and validity of the email address that you provide is entirely your responsibility.
- Should your email account ever become invalid or ceased to be used or should you want the notifications sent to a different email account it is your responsibility to contact the Benefits Service straight away.
- You can contact us by email to [housingbenefits@flintshire.gov.uk](mailto:housingbenefits@flintshire.gov.uk)
- If an incorrect email address is provided or is no longer operational resulting in the notification being delivered and returned to the Council, you will be automatically unsubscribed from the E-Notifications service and the Council will revert to delivering paper based notifications instead.