

**TRAINING COURSES FOR SOCIAL WORKERS AND SOCIAL CARE STAFF
APRIL 26 - MARCH 27.**

TOPIC	TARGET	Link to quals	Delivery Method	Outcomes
Advocacy Awareness	All	AWIF Workbook 1	online	Participants will increase their knowledge and understanding around advocacy and the several strands to the advocacy service.
Advocacy awareness – children and young people	Children	AWIF Workbook 2	online	Participants will increase their knowledge and understanding around advocacy and when to refer to children’s statutory advocacy in Flintshire.
Advocacy awareness – parents	All	AWIF Workbook 2	online	Participants will increase their knowledge and understanding around advocacy and when to refer to parent advocacy in Flintshire.
Advocacy – Independent Mental Capacity Advocacy (IMCA)	All		online	Participants will increase their knowledge and understanding around advocacy and when to refer to statutory IMCA in Flintshire
Advocacy – Independent Mental Health Advocacy (IMHA)	All		online	Participants will increase their knowledge and understanding around advocacy and when to refer to statutory IMHA in Flintshire
Analytical Report Writing	All		Online	Participants will increase their knowledge and understanding of the importance of analytical report writing.
Ask & Act	All	First 3 Yr Practice	online	Participants will have a greater awareness of and ability to undertake targeted enquiries.
Autism, ADHD and Tourette’s awareness	All	First 3 Yr Practice	e- learning	Participants will increase their knowledge and understanding around autism, ADHD and Tourette’s through a number of modules available.
Autism Experiential Awareness Training	All	First 3 Yr Practice	Face to face	Participants will develop the skills needed to support individuals effectively and with empathy through undertaking a range of activity-based learning opportunities.
Building our Understanding of Language and Terminology in Relation to Racism			online	Participants will have increased awareness of the evolving terminology around race, racism and identity.
Building Stronger Families	Children			Participants will have increased knowledge and understanding on how to support families when working with Prochaska and DiClemente Cycle of Change.
Carers Needs and Awareness Adults - What matters to them	Adults	First 3 Yr Practice	online	Participants will have an awareness of their duties to listen to and support carers (including unpaid carers) in their role.
Carers Needs and Awareness Young Carers - What matters to them	Children	First 3 Yr Practice	online	Participants will have an awareness of young carers and their duty to support them in their caring role.

Case Conference and Core Group Multi-agency Practice Workshops	Children	First 3 Yr Practice	Face to face	Participants will have a greater awareness of the purpose of case conference and core groups as well as their roles and responsibilities within them.
Child Sexual Exploitation Awareness	Children		online	Participants will have a greater awareness of what child sexual exploitation is, the forms it takes and their roles and responsibilities in dealing with and reporting it.
Chronologies Practice Workshops	Children	First 3 Yr Practice	Face to face	Participants will have a greater awareness and understanding of the importance of chronologies as part of case recording.
Coaching and Mentoring	All	L&M Prog	online	Participants will have a greater awareness of what the differences are between coaching and mentoring and what is involved in both.
Collaborative Communications	Children		Face to face	Participants will develop a greater awareness and understanding of strength-based, outcome focused practice through the use of collaborative communication techniques.
Collaborative Communications Mentors Training	Children		Face to face	Participants will develop a greater awareness and understanding of how to role model collaborative communications in practice; facilitate reflective groups and support colleagues to change and embed practice.
Compassion fatigue, moral injury and supporting resilience	All		online	Participants will have a greater awareness of the impact of compassion fatigue and moral injury and build on their resilience factors.
Compassionate Leadership	All	L&M Prog	online	Participants will have a greater awareness of the concept of compassionate leadership and how this looks in practice.
Conversational Skills	All	First 3 Yr Practice	Face to face	Participants will have a greater awareness and understanding of professional curiosity, disguised compliance and how to handle difficult conversations as well as improving general communication skills.
Cultural awareness in Community Engagement	All		online	Participants will have a wider knowledge and understanding of the difference between certain cultures and faiths and the discrimination they face.
De-escalation techniques	Adults		Face to face	Participants will have an increased understanding of de-escalating situations using verbal techniques, distraction and pattern interrupters.
Dementia Awareness for Care Staff	Adults	AWIF Workbook 3	Face to face	Participants will have a greater awareness of dementia and how to provide compassionate dementia care.

Dementia Bus (Virtual Dementia Tour)	Adults	AWIF Workbook 3	Face to face	Participants will have a greater awareness of what dementia might be like by using specialist equipment and creating a simulated environment
Dementia Friends	Adults	AWIF Workbook 3	Face to face	Participants will have an opportunity to become a Dementia Friend.
Dementia – hear me, see me, support me.	Adults	AWIF Workbook 3	Face to face	Participants will discuss supporting those living with dementia ensuring individuals are seen, heard and supported in a person-centred way.
Dementia Interpreter	Adults	AWIF Workbook 3	Face to face	Participants will have an increased awareness of how to translate the actions, noises, behaviours and body language of those who have dementia into an understandable and recognised language.
Dementia – Dining Immersive Experiential Training (DIET)	Adults	AWIF Workbook 3	Face to face	Participants will have a greater understanding of some of the difficulties people with dementia might experience around mealtimes
Digital resilience (C&YP)	Children		online	Participants will have a greater awareness of how to support and protect children and young people in the digital world.
Dignity at Work: Creating positive working environments	All		Face to face	Participants will have a greater awareness of the building blocks that support positive working environments i.e. organisation, team and self.
Direct Payments and Strength-based practice	All		Face to face	Participants will have a greater awareness of the financial support available known as direct payments and the opportunities for empowerment, creative thinking and innovation.
Effective Child Protection/ Risk Model	Children		Face to face	Participants will have an increased awareness and understanding of the Effective Child Protection framework.
Epilepsy & Rescue Medication	Adults		online	Participants will have a greater awareness of epilepsy, the causes, types and seizure classification.
Female Genital Mutilation (FGM)	Children		online	Participants will have a greater awareness of FGM and the circumstances under which it is performed.
Food Hygiene Level 2 (accredited)	All	AWIF Workbook 7	Face to face	Participants will have an increased understanding of food hygiene and will receive a Level 2 qualification.
Food Safety Awareness	All	AWIF Workbook 7	eBook	Participants will have a greater awareness of food safety.
Forced Marriage and Honor-Based Violence	Children		online	Participants will gain a greater understanding and knowledge around forced marriage and to understand the concept of honour-based violence. Dates: TBC
Gaming and Gambling Awareness and Harm Prevention: Supporting Children in Care	Children		online	Participants will develop/ enhance their understanding of gaming and gambling harms, enabling them to have open conversations with the children and young people in your care.

GDPR(UK) & Data Protection FCC staff	All	AWIF Workbook 5	e-learning	FCC staff will have a greater awareness of UK GDPR and Data Protection.
Health & Well-being: Top to Toe	Adults	AWIF Workbook 3	Face to face	Participants will have a greater awareness of their roles and responsibilities around a range of health and well-being topics including: <ul style="list-style-type: none"> oral health care and mouth care foot care pressure area care personal care and continence management end of life and palliative care
Hoarding and Self-Neglect: Law and Good Practice	Adults		online	Participants will have a greater understanding of the relevance of the Mental Health and Mental Capacity Acts and the Social Services and Well-being Act together with the involvement of Environmental Health and discusses local issues.
Induction Workshops for FCC staff	All		eBook	This eBook has been developed for staff members new to FCC Social Services department only and offers insight into systems, processes and practice.
Induction for FCC senior care and support staff within a care setting	Adults		eBook	This eBook has been developed for newly appointed senior care staff in FCC Social Services Department only and offers insight into systems, processes and practice needed to support them in their role.
Infection Control	Adults	AWIF Workbook 7	e-learning	Participants will have a greater awareness of infection control and their responsibilities towards it.
Introduction to Climate Change for Social Services	All		online	Participants will gain an understanding of why Climate Change matters to Social Services and service users.
Introduction to Racism and Anti-Racism	All		Face to face / online	Participants will have a greater understanding of racism, the manifestations of racism and legal duties and recommendations in line with Welsh legislation.
Introduction to Social Services & Well-being (Wales) Act	All	AWIF Workbook 1	e-learning	Participants will have a greater awareness of the SSWB Act and the impact this must have on practice.
Leadership & Management programme	All	L&M Prog	Face to face	Participants will have an increased awareness of both leadership and management and the roles and responsibilities associated with both.
Medication Administration	Adults	AWIF Workbook 3	Face to face	Participants will have a greater awareness of handling medication safely within their workplace.
Medication Administration Refresher	Adults	AWIF Workbook 3	eBook	Participants will have the opportunity to refresh their knowledge and awareness of handling medication safely within their workplace.
Mental Capacity Act inc DoLS/LPS (inc BI)	All	First 3 Yr Practice	online	Participants will have a greater awareness of the Mental Capacity Act including DoLS/ LPS, ensuring

				that staff support individuals to have as much control of their own lives as possible.
Mental Health Act (including role of AMPH)	All	First 3 Yr Practice	online	Participants will have an increased understanding in relation to Mental Health Act's powers and responsibilities, including the role of the Approved Mental Health Practitioners (AMHP)
Mental Health – depression, anxiety and personality disorder	Adults		online	Participants will have an increased awareness of common mental health issues and the complexity these can present.
Missing from Care	Children		Face to face	Participants will have a greater awareness of how and why children go missing from care and how to plan appropriately for their return.
Modern Slavery and Human Trafficking	All		online	Participants will have an increased understanding of different approaches in tackling human trafficking and learn strategies for identifying and supporting people who have been trafficked.
Moving & Positioning Passport (2 days)	Adults	AWIF Workbook 7	Face to face	Participants will have a good understanding of the All-Wales Manual Handling passport, scheme and will be competent in their skills around moving and handling.
Moving & Positioning Refresher	Adults	AWIF Workbook 7	Face to face	Participants will have their skills and knowledge refreshed in terms of the All-Wales Manual Handling Passport.
Moving and Positioning: Right Sized (Single Handed) Care	Adults	AWIF Workbook 7	Face to face	Participants will learn ways of supporting individuals using single-handed care techniques.
Moving & Positioning Train the Trainer (TTT) – OCN Accredited	Adults		Face to face	Participants will have the skills and knowledge to train their own staff in this subject matter following this accredited training.
Neglect: Improving outcomes for children	Children		Face to face	Participants will have a greater understanding of neglect and the potential impact this has on outcomes for children.
Occupational Stress Risk Assessment: 'How to Support' workshop				Participants will have a greater knowledge and understanding on how to document support offered to staff through stressful times. NB This course is for FCC managers only.
Oxford Brain Story	Children		Face to face	Participants will have a greater understanding of brain development of young children, and the potential impact trauma can have on this.
Paediatric Emergency First Aid – accredited.	Children		Face to face	Participants will be deemed competent in their skills around emergency first aid in medical emergencies for children aged up to 16 years.
Palliative care and end of life training	Adults		Face to face	Participants will have a greater awareness of how to support those receiving palliative and end of life care.
Person Centred Care	Adults	AWIF Workbook 1 & 3	online	Participants will have a greater awareness around the principles and practices involved in person centred care.

PREVENT duty	All	First 3 Yr Practice	Face to Face	Participants will have a greater awareness of the Prevent duty, the threat from terrorism and extremism in the UK and how to support people vulnerable to radicalisation
PREVENT duty	All		e-learning	Participants will increase their awareness of their professional responsibilities regarding the safeguarding of adults, children and young people at risk of radicalisation.
Preventing Child Sexual abuse toolkit	Children		online	Participants will have a greater awareness of how to use the toolkit in the identification and prevention of child sexual abuse.
Professional boundaries, curiosity and accountability	All	First 3 Yr Practice	Face to face	Participants will have an increased understanding of professional behaviours, professional curiosity and appropriate boundaries.
Professionals Protect	Children		online	Participants will have an increased awareness of child sexual abuse and their responsibilities to stop it.
Reflective Practice	All	First 3 Yr Practice	online	Participants will have a greater awareness of the importance of reflective practice
Reflective Supervision for managers: applying Collaborative Communication techniques.	All	L&M Prog	Face to face	Participants will have a greater awareness and understanding into how to deliver high quality reflective supervision by applying collaborative communication techniques.
Safeguarding Group A Adults & Children Awareness	All	AWIF Workbook 6	e-learning	Participants will have a greater awareness of safeguarding, including their roles and responsibilities.
Safeguarding Group B – Adults & Children	All	First 3 Yr Practice	Face to face	Participants will have an increased understanding of safeguarding adults & children at risk.
Safeguarding Group C – adults and children	All		Face to face	This 1-day course is for those who have completed Group A & B training and will support relevant staff to apply legislation, policies and codes of conduct to their day-to-day practice; make appropriate referrals about concerns and advise others about these.
Sandstories – Enhanced child protection training	Children		Face to face	Participants will have a greater understanding of the impact of disguised compliance and the lived experience of a child. Sandstories captures the essential messages of child centred practice in a visual and powerful way.
Substance Misuse – Adults	All	First 3 Yr Practice	online	Participants will have a greater awareness of substance misuse and how to support individuals.
Substance Misuse – young people	All	First 3 Yr Practice	online	Participants will have a greater awareness of substance misuse and how to support individuals.
Suicide Awareness	All		e-learning	Participants will have a greater awareness of suicide and how to support individuals

Supporting children, young people and their families who identify as LGBTQ+	All			Participants will increase their awareness and understanding around issues relating to supporting children and young people who identify as LGBTQ+
Trans awareness – Adults	Adults			Participants will increase their awareness and understanding around issues relating to supporting adults who identify as transgender.
Understanding Harmful Sexualised Behaviour	Children		online	Participants will have a greater awareness of harmful sexualised behaviour and how to support individuals.
Values within Social Care	All		eBook	Participants will have a greater awareness of the importance of organisational values and how they should influence behaviours and practice.
Vicarious Trauma	All		tbc	Participants will have a greater understanding of the impact of working with people who have experienced trauma and anyone in a supporting role to those practitioners.
VAWDASV	All	First 3 Yr Practice	e-learning	Participants will have a greater awareness of VAWDASV
VAWDASV for senior staff	All	First 3 Yr Practice	e-learning	Participants will have a greater awareness of VAWDASV
Working with families impacted by domestic abuse.	All		online	Participants will explore the different dynamics of domestic abuse, with a focus on how non-physical forms of abuse can manifest.