



# Social Services for Children

Help for children, young  
people and their families



## Who can get help?

Social Services for Children is here to help you;

- If you live in Flintshire and
- You, or your child, is aged 0-18 or
- You are concerned about a child living in Flintshire

## What help is available?

### Parenting Support and Children's Centres

For information about activities, childcare and support groups or help with accessing grants you can contact Family Information Service Flintshire on 01244 547017 for free and impartial advice.

### Assessing Children's Needs

If you or someone else thinks that you need some help, then a social worker will visit to collect some information to plan the best support for your family.

### Child Protection

If there are serious concerns about the safety of a child, then we must investigate. If you have any concerns about a child, you can contact us in confidence.

### Family Support

If a social worker has assessed that you or your child needs some support or protection, we can offer you help with parenting, behaviour, financial or housing difficulties, confidence-building, health, safety or keeping in touch with your children if they are in care.

### Youth Offending

If a young person has committed an offence or at risk of committing an offence we can support them.

## Support for Disabled Children and their families

If you are a parent of a child with a disability, then we can help you with accessing healthcare, education, occupational therapy, activities & clubs, specialist equipment, home adaptations, finance and support from other parents and carers.

## Looking after children

If a child needs to be looked-after then we can offer a safe place to stay while problems are resolved. Our aim is always to return children home if it is safe. If children are unable to live at home then we can find them a long term foster family or new adoptive family.

## Supporting young people in care

If you are a young person living in care, then your social worker is here to support you. You can speak to them at any time with any problems. We also run support groups where you can meet other young people in care. When you are ready to leave care and live on your own, we can help you.

## Complain or Compliment

If you wish to complain or compliment us on our service, call 01352 702623.

## How to ask for help?

You can call us on:

**01352 701000** (9am-5pm) or

**0845 0533 116** (out of offices hours) or visit

**[www.flintshire.gov.uk](http://www.flintshire.gov.uk)**

*This leaflet is available in other  
formats and languages on request.*