

Priority	Sub-Priority	Impact
Living Well	Independent Living	Enabling more people to live independently and well at home

What we will do in 2015/16:

1. Ensure Care Home provision within Flintshire enables people to live well and have a good quality of life.

Achievements will be measured through:

- Delivering the key Local Authority actions from the plan developed in response to the Older People's Commissioner's report on care home provision including:
 - Implementing the 'One Page Profile' in residential care settings
 - Delivering the dementia awareness training programme to all care homes
- Monitoring care home inspection reports
- Evaluating the impact of the pilot project being undertaken with Age Concern 'Listening Voices'
- Improving the quality of care through implementing pre-placement agreements for all care homes

Achievement Milestones for strategy and action plans:

- Delivering the dementia awareness training programme to all care homes by September 2015
- Evaluating the impact (including satisfaction levels) of the pilot project being undertaken with Age Concern 'Listening Voices' by March 2016
- Improving the quality of care through implementing pre-placement agreements for all care homes by May 2015

Achievement Measures	Lead Officer	2014/15 Baseline Data	2015/16 Target	2016/17 Aspirational Target
Implementing the 'One Page Profile' in residential care settings	Chief Officer – Social Care	Not Applicable – New Measure	50% of Flintshire Care Homes	75% of Flintshire Care Homes
Care home inspection reports:				
Numbers of positive reports		TBC	Not Applicable – Management Information	
Numbers of negative reports		TBC	Not Applicable – Management Information	

2. Support greater independence for individuals with a frailty and / or disability.

Achievements will be measured through

- Continuing the success rate of reablement
- Piloting a night support service and evaluate
- Establishing a baseline for the people offered advice and support through the single point of access

Achievement Milestones for strategy and action plans:

- Pilot a night support service and evaluate by December 2015
- Establishing a baseline for the people offered advice and support through the single point of access by March 2016

Achievement Measures	Lead Officer	2014/15 Baseline Data	2015/16 Target	2016/17 Aspirational Target
SCAM2L - Percentage of referrals where support was maintained or reduced or no further support was required at the end of a period of Reablement.	Chief Officer – Social Care	77.8%	75 – 80%	80%

3. Strengthen and enhance prevention and early intervention services for vulnerable children and families.

Achievements will be measured through:

- Changing the operating arrangements to better support a new delivery model for prevention and early intervention services
- Ensuring service users are provided with advice and assistance from the Family Information Service (FIS) that enables them to make an informed decision about childcare and family support.

Achievement Milestones for strategy and action plans:

- Review the operating arrangements supporting a new delivery model for Children's Services by October 2015

Achievement Measures	Lead Officer	2014/15 Baseline Data	2015/16 Target	2016/17 Aspirational Target
The percentage of service users who say that the advice and assistance received from the Family Information Service (FIS) enabled them to make an informed decision about childcare and family support.	Chief Officer – Social Services	97%	87% *	87 *

**Target set in line with the Welsh Government target; a minimum standard for Flintshire*