

Priority	Sub-Priority	Impact
Living Well	Integrated Community Social and Health Services	Enabling more people to live independently and well at home

What we will do in 2016/17:

1. Ensure that effective services to support carers are in place as part of the integrated social and health services.

Achievements will be measured through

- Developing and implementing the action plan resulting from the review of the carers' strategy

Achievement Milestones for strategy and action plans:

- Developing the action plan resulting from the review of the carers' strategy by June 2016
- Implementing the action plan resulting from the review of the carers' strategy by October 2016

Achievement Measures	Lead Officer	2015/16 Baseline Data	2016/17 Target	2017/18 Aspirational Target
The percentage of identified carers of adult service users who were assessed or reassessed in their own right during the year who were provided with a service (formerly SCA/018c – no longer collected nationally)	Chief Officer – Social Services	88.9%	92 – 98%	98%
The percentage of identified carers of adult service users who access the 'Bridging the Gap' respite and report it having a positive impact on their caring role		N/A	Establish Baseline	TBC once Baseline Established

2. Influence the use of Intermediate Care Funds to support effective discharge from hospital and ensure a smoother transition between Health and Social Care services.

Achievements will be measured through

- Agreeing the priorities and implementation plan for funding for 2016/17
- Maintaining the rate of delayed transfers of care for social care reasons

Achievement Milestones for strategy and action plans:

- Agreeing the priorities and implementation plan for funding for 2016/17 by October 2016

Achievement Measures	Lead Officer	2015/16 Baseline Data	2016/17 Target	2017/18 Aspirational Target
SCA/001 Monitoring the rate of delayed transfers of care for social care reasons (rate per 1000)	Chief Officer – Social Services	3.39	2	1.4

3. Work through the Children's Services Forum and participation group to improve access to CAMHS

Achievements will be measured through

- Number of Looked After Children (LAC) waiting to access CAMHS
- Average waiting time for Looked After Children (LAC) accessing CAMHS

Achievement Measures	Lead Officer	2015/16 Baseline Data	2016/17 Target	2017/18 Aspirational Target
Number of Looked After Children (LAC) waiting to access CAMHS	Chief Officer – Social Services	N/A New Measure	Establish Baseline	TBC once Baseline Established
Average waiting time for Looked After Children (LAC) accessing CAMHS		N/A New Measure	Establish Baseline	TBC once Baseline Established

4. Further develop dementia awareness across the county

Achievements will be measured through

- Number of events (and take-up) aimed at raising awareness of dementia across the county
- Number of dementia friendly towns in Flintshire

Achievement Measures	Lead Officer	2015/16 Baseline Data	2016/17 Target	2017/18 Aspirational Target
Number events aimed at raising awareness of dementia across the	Chief Officer – Social	3	3	3

county	Services			
Number of dementia friendly towns in Flintshire	Chief Officer – Social Services	2	2	2

Priority	Sub-Priority	Impact
Living Well	Safeguarding	Ensuring adults, young people and children are safeguarded

What we will do in 2016/17:

1. Strengthen arrangements within all council portfolios to have clear responsibilities to address safeguarding.

Achievements will be measured through

- Developing a corporate safeguarding policy which operates as a framework for each service within the Council.
- Development of a performance framework and reporting cycle
- Review corporate and service policies and procedures to identify breadth and depth of safeguarding coverage.

Achievement Milestones for strategy and action plans:

- Developing, endorsing and introducing a corporate safeguarding policy by October 2016
- Developing a performance management framework and reporting cycle by September 2016
- Identification of corporate and service policies needing review to include safeguarding by December 2016
- Developing training programme for implementation across the workforce September 2016

2. Ensure that the workforce are trained in line with the new Codes of Practice for Safeguarding

Achievements will be measured through

- Carrying out a training needs analysis across the Council
- Referral rates from services other than Social Services

Achievement Milestones for strategy and action plans:

- Developing, endorsing and introducing a corporate safeguarding policy by October 2016
- Developing a performance management framework and reporting cycle by September 2016
- Identification of corporate and service policies needing review to include safeguarding by December 2016
- Developing training programme for implementation across the workforce September 2016

3. Working with our partners we will ensure that our response rates to referrals remain within statutory targets.**Achievements will be measured through**

- Statutory procedural targets for child and adult protection

Achievement Measures	Lead Officer	2015/16 Baseline Data	2016/17 Target	2017/18 Aspirational Target
Embedding safeguarding awareness and procedures within appropriate policies (policy reviews)	Chief Officer – Social Services	0	25%	100%
Increased referral rates from services other than Social Services (TBC)		Management Information	Management Information	Management Information
SCA/019 – Adult protection referrals where the risk was managed		100%	98-100%	98-100%
SCC/014 – Initial child protection conferences held within 15 days of the strategy discussion		86.3%	95%	98%
SCC/034 – Child protection reviews completed in time		99.2%	99%	100%