

Priority	Sub-Priority	Impact
Living Well	Independent Living	Enabling more people to live independently and well at home

What we will do in 2016/17:

### 1. Ensure Care Home provision within Flintshire enables people to live well and have a good quality of life.

#### Achievements will be measured through:

- Delivering the dementia awareness training programme to the care homes workforce
- Working with Betsi Cadwaladr University Health Board to develop an action plan around supporting the quality and breadth of nursing provision
- Addressing pressures in domiciliary care and the care home market and improve recruitment and retention.

#### Achievement Milestones for strategy and action plans:

- Implement joint monitoring tools to support the quality of nursing care by October 2016
- Recruit coordinators for Community Circles April 2016 and evaluate the project September 2016
- Reduce and streamline paperwork to free up staff September 2016
- Agree local, regional and national priorities arising from the review of residential care, and develop action plan by September 2016

Achievement Measures	Lead Officer	2015/16 Baseline Data	2016/17 Target	2017/18 Aspirational Target
Monitoring numbers of agency staff used	Chief Officer – Social Care	N/A New Measure	Management Information	Management Information
Numbers of homes which are a ‘service of concern’		3	3	3
Numbers of homes in ‘escalating concerns’		0	2	2

### 2. Support greater independence for individuals with a frailty and / or disability, including those at risk of isolation

#### Achievements will be measured through

- Establishing a baseline for the people offered advice and support through the single point of access
- Ensuring that the workforce are equipped to provide person centred care in line with the requirements of the Social Services and Wellbeing Act

**Achievement Milestones for strategy and action plans:**

- Loneliness and isolation adopted as part of the “what matters” conversation by October 2016

Achievement Measures	Lead Officer	2015/16 Baseline Data	2016/17 Target	2017/18 Aspirational Target
Number of adults who received advice or assistance from the information, advice and assistance service during the year and have not contacted the service again (New National Outcomes Framework for Social Services)	Chief Officer – Social Care	N/A	Establish Baseline	TBC once Baseline Established
Number of adults who received a service provided through a social enterprise, co-operative, user led service or third sector organisation during the year (New National Outcomes Framework for Social Services)		N/A	Establish Baseline	TBC once Baseline Established
Achievement of outcomes for people with a learning disability		N/A new measure	Establish Baseline	TBC once Baseline Established
The number of communities committed to becoming ‘Age-Friendly’		N/A new measure	1	2

**3. Improve outcomes for looked after children****Achievements will be measured through:**

- Developing a Corporate Parenting Strategy
- Supporting children in stable, local placements
- Improving the stability of school placements and the transfer process where moves are needed
- Strengthen partnership working with Health to ensure timely access to health assessments.

**Achievement Milestones for strategy and action plans:**

- Developing a unified Corporate Parenting Strategy by October 2016

Achievement Measures	Lead Officer	2015/16 Baseline Data	2016/17 Target	2017/18 Aspirational Target
SCC/002 Stability of School placements	Chief Officer – Social	13.4%	10%	tbc%

Improvement Plan 2016/17: Appendix 2 – ‘How we Measure’

Timeliness of health assessments (formerly SCC\039 - last measured nationally 2013/14)	Services	68.3%	81%	85%
SCC/037 Educational attainment of looked after children	Chief Officer – Education & Youth	248 points	270 points	tbc