

Important information about receiving your e-bill

- It is your responsibility for maintaining a valid e-mail account to use the e-billing service.
- The accuracy and validity of the e-mail address that you provide is entirely your responsibility.
- Should your e-mail account ever become invalid or ceased to be used or should you want the bill sent to a different e-mail account it is your responsibility to contact the Revenues service straight away. You can contact us on 01352 704848 or send an e-mail to local.taxation@flintshire.gov.uk
- Once you have signed up to e-billing, you are fully liable for any bills of which notification has been sent to the e-mail address you provide even if the bill is not actually received in the inbox (eg because it was held in a firewall or spam filter or because the e-mail address has been closed or is otherwise not operational).
- If an incorrect e-mail address is provided or is no longer operational resulting in the bill being undelivered and returned to the Council, you will be automatically unsubscribed from the e-billing service and the Council will revert to delivering paper based bills instead.