

Children's Services and Workforce Management Structure

Team Overview

The following information provides a short overview of the operational children's Teams located with Children and Workforce structure. These Teams provide part of the overall range of services that support children and families across Social Services. This includes CIDS (Children's Integrated Disability Service), Family Information Service, the wider Early Years and Family Support service, and colleagues located within the Safeguarding Unit.

Children's First Contact:

The Team manage referrals made to the service. They identify where targeted support may assist and where statutory services need to be involved. This includes working with the police to undertake child protection investigation needs.

Targeted Support:

The Team is made up of a range of services that aim to provide support that builds the resilience of children and families. This includes support to families who have been on the child protection register, cases where there may be a level of domestic violence, mental health issues, substance misuse or where children are on the 'edge' of care. The Team can only work with families with their consent and co-operation.

Family Intervention Team (FIT):

The Team assess and support families with a child protection plan in line with the All Wales Child Protection Procedures. They also undertake additional assessments that are required in order to safeguard children and young people such as pre-birth risk assessments.

Permanence and Court Team (PACT):

The Permanence and Court Team support for children and young people who are looked after. They take forward legal proceedings through the court arena and support for children when they become 'looked after' and eventually leave care. Support for care leavers can be up to the age of 25.

Intensive Family Support Service (IFSS):

This is a sub-regional service with Wrexham which provides intensive support to families where there are mental health issues or substance misuse. The Team is made up a staff from Social Services and Health to provide a holistic package of support.

Fostering:

This Team is a registered service provider with CSSIW. They recruit, train and support foster carers and undertake assessments for foster carers, including kinship care and Special Guardianship arrangements.

Business and Administration Support:

The Team provide professional administration and business support to operational services. The Team provide back office functions and provide effective customer support dealing with phone enquiries from children, young people, families and other agencies.